

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an outstanding reputation for building dependable and resilient lift trucks. Komatsu is recognized around the world as a business with a rich heritage while preserving an outstanding standard of refinement and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a branch of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains faithful to their pledge of helping to build a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a manufacturer of mining and construction equipment. Very quickly the business grew into an industry leader and was accountable for building Japan's first contemporary bull dozer and farm tractor.

Over the previous few decades, Komatsu has evolved to become a international giant due to their stability and competence within the diverse fields of logistics, excavating, construction and mining. Using progressive designs and technological superiority, they continue to be at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Utilizing their first-class production capabilities and progressive design approaches, Komatsu has become recognized to build the kind of durable and reliable lift truck that customers across the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was established to meet the growing demand for its goods in the North American marketplace. To improve costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the requirements and demands of their users globally while remaining a primary producer and dealer of innovative lift trucks and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy clients along with their North American consumers.

After countless years of establishing and maintaining quality customer service relationships with clients, Komatsu Forklift understands that satisfying the requirements of the customer is paramount. Komatsu starts all original initiatives and product developments with the customer's input. By welcoming contributions and opinions, they are able to establish client needs and expectations then cultivate innovative creations and then build to exceed Komatsu Engineering Standards. Assuring customers that quality is designed from the beginning and continued throughout the production, service and product sales processes, allows Komatsu to end up with a top-quality product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, lift trucks and construction equipment. Their design expertise assures that each piece of equipment will endure in even the toughest functions and environments. Adherence to stringent engineering principles permits Komatsu Forklift to meet ISO 9001 standards. Computer aided design and stringent internal quality standards all contribute to top-quality forklift products. Komatsu Engineering Standards translate the current and innovative expertise used in advanced mining and construction equipment into world class equipment.

The ultra-modern facility in Covington, Georgia has all the necessary requirements for full scale manufacturing. This plant is able to take unprocessed steel and manipulate it by preparing, welding, and fashioning it. When assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the duration of the production process, assures customers that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift boasts an outstanding network of company dealers and independent sellers who are working hard to exceed expectations. Specialized in all elements from product sales, service or operating training, or aftermarket support, their diverse network of knowledgeable and capable professionals are available. Komatsu Forklift Supplier locations across the nation have a Komatsu OEM components on-hand to provide the essential service required to keep customers' operations running fluently. Computerized, real-time access with next day distribution from their highly automated distribution center is an alternative option. The on-line K-Link system assists sellers with on-line parts management, service and acquisition for all major forklift brands.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. Several world-class organizations rely on Komatsu lift trucks in their every day operations. Nationwide account customers profit from an original partnership with Komatsu that permits them to modify cost-efficient services so as to increase the customer's productivity and profits. Komatsu nationwide account customers have access to on-line components and operations support system and a comprehensive fleet administration program, providing the ability for Komatsu to be their total solution for any lift truck worries.

The reliable and resourceful team at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience no matter whether it is through sales, instruction, maintenance, or aftermarket support. They want to guarantee the level of customer service offered will help their clients satisfy or exceed their objectives and build a lucrative business/client relationship in the process. Komatsu strives to understand each of their customers' unique means of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu lift truck vendor today in order to learn more about the variety of services and programs they have available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products on a daily basis.